



TERMS & CONDITIONS



OVERVIEW

- 1.Registration / Payments
- 2.Cancellation / Injury
- 3.Conduct
- 4.Missed classes / make up sessions
- 5.Session Cancellation (rain, facility issues, holidays etc)
- 6.Training Uniform / Uniform cost
- 7.Conflict of interest
- 8.Social Media
- 9.Match Days
- 10.Safety and Liability
- 11.Medical conditions
- 12.Transportation
- 13.Contact information / Communication

FOX FOOTBALL VIETNAM

+84 (0) 9 05 20 40 73

info@foxfootballvietnam.com

www.foxfootballvietnam.com



"Do what you love, love what you do"



TERMS & CONDITIONS

1.Registration / Payments

Fox Football Vietnam reserves the right to refuse registrations from persons we feel will jeopardize the integrity of our development courses & to remove disruptive or abusive players at their discretion. For any other cancellations by us, parents will receive a WhatsApp message and email at least one day prior to the session date. All players registered to attend will receive a free make up session.

2.Cancellation / Injury

Players registered to the term will remain on the course until completion, any players wishing to leave during a course will receive no refunds of monies paid. Exceptions will be made in cases of injury or sickness. In the case of injury or sickness a credit will be awarded for the following term. For any other cancellations by us, parents will receive a WhatsApp message and email at least one day prior to the session date. All players registered to attend will receive a free make up session.

3.Conduct

All players registered with Fox Football Vietnam are accountable for their behaviour and conduct. Any abuse (physical or verbal) against members of the public, staff or other players will be treated with ZERO tolerance and will result in the immediate discipline from Fox Football Vietnam.

4.Missed classes / make up sessions

Make up sessions will only be granted if 6 hours notice of absence is given. Please understand that all lessons are planned with the numbers expected to be in a session. Failure to let the coach know of absence can disrupt the whole session plan.

5.Session Cancellation (rain, facility issues, holidays etc)

We always try our best to keep a session on, however, if a session is more than 50% complete and then forced to a stop (due to weather conditions) no make-up session will be granted. If less than 50% is complete a full make up session will be granted. This will only be relevant to those that were at the session. Please always assume a class is running unless you hear from Fox Football Vietnam directly. Fox Football Vietnam will always make you aware if a session is cancelled. All holidays and 'off' times are advertised within the sign up. However we will also send a whatsapp message to remind you.

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6. Training Uniform / Uniform cost

All players MUST wear the correct and current Fox Football Kit, with black socks. We have agreements in place with suppliers, sponsors and shareholders that must be followed, thus the correct kit is the only kit that should be worn. (exceptions will be made for trialists) Kits are 250,000vnd to buy and the socks are 50,000vnd.

7. Conflict of interest

At Fox Football, all of our coaches are professionals and have worked many years to gain the correct qualifications through the world's best educators and governing bodies. As well as the best possible education, we have invested financially, very heavily into our curriculum and best practices. With this is all in mind, coupled with our education pathway, we have a "One club policy". This means, if you are training with Fox Football you will not be permitted to play with another football club. This is to ensure our coaching points are not contradicted, players are not overworked and that players develop a loyalty for the badge they wear. We are also very aware of the importance of representing a school team and thus is not a conflict.

8. Social Media

Fox Football reserves the right to use pictures and or Videos taken during our sessions, trips, tours, events or anything hosted by Fox Football for our social media. If you wish to not have images used, please inform us when you sign up.

9. Match Days

All players who are invited to a match are expected to arrive 30 mins before kickoff, ready to warm up. Players who are invited will receive an email in due course with the details of the match, including opposition, what kit to wear, the location, drop off and pick up times. Players are expected to show respect to all involved, team mates, opposition, coaches and officials. We leave the facility in the same state as we arrive, this means we clean up after ourselves. Flipflops / sandals and open toed shoes are not allowed to be worn to match days or trips by players.

Matches fees: 11 aside - 250,000vnd. 7 a side 150,000vnd (100,000vnd if it's Fox vs Fox). Match kits are 250,000vnd. This kit will be used for the entire year (unless we change for a specific tournament).

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10.Safety and Liability

Fox Football Vietnam takes security and safety very seriously, all coaches are first aid qualified ensuring we create the best environment for your child to achieve their football goals. Fox Football Vietnam ensures the safety of all players while at our training facilities. However we do not take liability for any accidents that happen when under our supervision. We cannot ensure player safety outside these premises and players are urged to practice caution and self-awareness to keep themselves safe while travelling to and from sessions.

11.Medical conditions

Please make Fox Football Vietnam aware of any medical conditions, no matter how minor they are.

12.Transportation

Fox Football does provide transport to some sessions (where the demand is high enough). Please be aware the meeting times are very strict. If you arrive late the bus will not wait for you. All players must wear a seatbelt on the bus. Please arrive before the pick up times, the coaches should not have to wait later than the scheduled time. The fee for transport is 80,000vnd for a return trip. If you only wish to take the bus one way, the fee is still 80,000vnd as we have to reserve the seats due to high demand.

13.Contact information / Communication

To ensure you do not miss any class cancellations / time changes, match info or any other relevant information, our main point of contact is via Whatsapp, please make sure we have your correct whatsapp number and you will be added to all relevant group chats. These are admin only groups, so you will not be spammed. As well as making sure Fox Football Vietnam has emergency contacts, please be sure to update us with any change in personal details. Fox Football Vietnam should have the following details:

- Primary Contact, email and phone number (whatsapp and any other number)
- Secondary Contact (must be different to Primary Contact), email and phone number (whatsapp and any other number)
- Students email and phone number if applicable
- Any other emergency contacts.

If you do not believe Fox Football Vietnam has all of this information please forward this to us.

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